

<b>Respondent Names</b>
Vistaprint
<b>Complainant Name</b>
Conner Edwards
<b>Complaint Description</b>
<p>Conner Edwards</p> <p>Mon, 29 Jul 2024 at 4:04 PM</p> <p>Description of Complaint</p> <p>On 7/1/24, I reached out to Vistaprint to request inspection of their commercial advertiser books of account, per RCW 42.17A.345.</p> <p>I never received a response.</p> <p>See attached e-mail thread.</p>
<b>What impact does the alleged violation(s) have on the public?</b>
The PDC has an obligation to provide transparency to the voters by enforcing transparency requirements. When the public is unable to view the books of account for commercial advertisers, it can make it difficult for members of the public to determine whether candidates/campaigns are reporting transactions properly.
<b>List of attached evidence or contact information where evidence may be found</b>
Vistaprint's website, and attachments.
<b>List of potential witnesses with contact information to reach them</b>
Vistaprint's website, and attachments.
<b>Certification (Complainant)</b>
I certify (or declare) under penalty of perjury under the laws of the State of Washington that information provided with this complaint is true and correct to the best of my knowledge and belief.



Conner Edwards <cg.edwards53@gmail.com>

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## RCW 42.17A.345 Book Inspection Request

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Conner Edwards <cg.edwards53@gmail.com>

Mon, Jul 1, 2024 at 2:55 PM

To: PublicRelations@vistaprint.com

Hello:

Per RCW 42.17A.345, I am requesting to view your commercial advertising books of account.

See link for additional information: <https://www.pdc.wa.gov/rules-enforcement/guidelines-restrictions/commercial-advertiser-disclosure-guide> .

If you have questions about this request, you should call the PDC @ (360) 753-1111.

If I do not receive the records I am requesting by 5:00 PM PST on 7/5/24, I intend to file a complaint.

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Best,

Conner Edwards

----- Forwarded message -----

From: **Vistaprint US** <[customer.service@vistaprint.com](mailto:customer.service@vistaprint.com)>

Date: Mon, Jul 1, 2024 at 1:40 PM

Subject: RE: Vistaprint: Thank you for contacting us [ thread::xQ5yfkGocRac4DmZ8Cu8Kwl:: ]

To: [cg.edwards53@gmail.com](mailto:cg.edwards53@gmail.com) <[cg.edwards53@gmail.com](mailto:cg.edwards53@gmail.com)>

Hi Conner,

Thanks for contacting Vistaprint.

Welcome back to Vista! I hope you're having a wonderful evening.

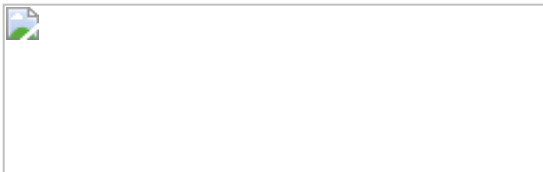
I apologize for the delayed response to your question. To better assist with your request, I recommend sending an email to [PublicRelations@vistaprint.com](mailto:PublicRelations@vistaprint.com). Our team will be able to provide you with the advice you need.

I hope this information is helpful. It has been a pleasure assisting you. Should you have any additional questions or concerns, please feel free to reply directly to my email. I'm always here to help.

Thank you for choosing Vista, Conner. Your patience and understanding mean a lot to us, and we are committed to resolving any issues promptly for you.

Sincerely

Carrest  
Customer Care Specialist



----- Original Message -----

From: Conner Edwards [cg.edwards53@gmail.com]

Sent: 6/28/2024 4:58 PM

To: [customer.service@vistaprint.com](mailto:customer.service@vistaprint.com)

Subject: New Order - Document Assistance

Hello:

Per RCW 42.17A.345, I am requesting to view your commercial advertising books of account.

See link for additional information: <https://www.pdc.wa.gov/rules-enforcement/guidelines-restrictions/commercial-advertiser-disclosure-guide> .

Please let me know if you need additional information from me to process this request.

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Best,

Conner Edwards

thread::xQ5yfkGocRac4DmZ8Cu8Kwl::

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Best,

Conner Edwards  
(425) 533-1677 cell



Sender notified by  
[Mailtrack](#)