

**Sal Militello email responses to complaint
PDC Case 111239**

(Thu, 4 Aug 2022)

To: "PDC Support" <pdcc@pdcc.wa.gov>

External Email

I need assistance, I thought all filed on Orca, I suspected an issue but wasn't sure and should have contacted you.

Who can help me with this and sort out, I see it in Orca? Can we talk Monday afternoon?

Thank you, Sal Militello

(Thu, 18 Aug 2022)

To: "PDC Support" <pdcc@pdcc.wa.gov>

External Email

Kurt, I called today to ask that very same thing about the reports, I need some help....can you call me at 206-954-1020, thank you.

I submitted hopefully they were accepted, had several issues...this program is not user friendly...very confusing, please advise and call me Tuesday at 206-954-1020, early eve is perfect, thank you for your help!!!

Response: Orca application does not work with Windows 11. I had to install on a Windows 10 device. Reports did not file as selected, all transaction were uploaded from a backup, so all should be good now.

Thank you, Sal Militello